

VOC Donor Bill of Rights

Philanthropy is a tradition of giving and sharing that is primary to the quality of life. To assure that donors and prospective donors can have full confidence that Veterans Outreach Center staff and Board of Directors are good stewards of their generous support, we declare that all donors have the following rights:

I To be informed of the VOC mission, of the way the agency intends to use donated resources, and of the capacity to use donations effectively for their intended purposes.

II To be informed of the identity of those serving on the VOC governing board, and to expect the board to exercise prudent judgment in its stewardship responsibilities.

III To have access to VOC most recent financial statements.

IV To be assured their gifts will be used for the purposes for which they were given.

V To receive appropriate acknowledgement and recognition.

VI To be assured that information about their donations is handled with respect and with confidentiality to the extent provided by law.

VII To expect that all relationships with individuals representing organizations of interest to the donor will be professional in nature.

VIII To be informed whether those seeking donations are volunteers, employees of the organization or hired solicitors.

IX To have the opportunity for their names to be deleted from mailing lists that an organization may intend to share.

X To feel free to ask questions when making a donation and to receive prompt, truthful and forthright answers.

Developed By:

Association of Fundraising professionals (AF)

Association for Healthcare Philanthropy (AHP)

Council for Advancement and Support of Education (CASE)

Giving Institute: Leading Consultants to Non-Profits